

International claim form

Who we are

Bankmed (referred to as 'the Scheme'), registration number 1279, is a non-profit organisation, registered with the Council for Medical Schemes. Discovery Health (Pty) Ltd (referred to as 'the administrator') is a separate company and an authorised financial services provider (registration number 1997/013480/07) which takes care of the administration of your membership for the Scheme.

How to complete this form

1. **Kindly complete this form when claiming for any medical expenses incurred while travelling overseas**
2. Use black ink. Print clearly with one letter per block
3. To avoid administration delays, kindly ensure this form is completed in full
4. Submit all medical claims and supporting documentation (Proof of payment per medical invoice and Proof of travel copy of ticket or passport)
5. You are required to report/submit all claims within 60 days of your return to South Africa or within 5 months, should you be living outside the borders of SA
6. Please attach a copy of your passport with entry and exit stamps or air tickets
7. To submit your claim, kindly fax to **021 527 1940** or e-mail **claims@bankmed.co.za**
8. To follow up, contact **0800 BANKMED (0800 226 5633)**.

1. Travel and personal information

Membership number		Reference number	
Departure date		Return date	
Did you purchase your ticket by credit card?	Yes <input type="checkbox"/> No <input type="checkbox"/>		
Should you have indicated yes, kindly supply the name of your bank			
Do you have medical cover in your current place of residence?	Yes <input type="checkbox"/> No <input type="checkbox"/>		
Patient's surname			
Patient's first names			
Patient's date of birth			
Postal address			
		Code	
Physical address			
		Code	
Telephone (Work)		Fax	
(Home)		Cellular	
E-mail			

2. Details of medical aid related expenses incurred

Date of illness/injury/admission to hospital			
Country of illness/injury			
Cause of illness/injury/diagnosis/symptoms			
Treatment or medication received			
Full name of doctor consulted			
Name of hospital			
Total amount claimed in foreign currency			
eg US dollars, Cipriate pounds			
Did you settle these accounts yourself?	Yes <input type="checkbox"/> No <input type="checkbox"/>		

