

MaPS Advisor (Find a Healthcare Professional)

You can access the Bankmed MaPS (Medical and Provider Search) on our website by logging in to <u>www.bankmed.co.za</u>, look under the *DOCTOR VISITS* tab and then select *Find a Healthcare Professional*.

Bankmed's MaPS tool helps you locate a Healthcare Professional or medical service in your area. It also informs you as to how you will be covered for these medical services or Healthcare Professionals on the map. The cover is specific to your selected Plan. The colours of the pins on the map represent the cover you have for these Healthcare Professionals and medical services on your chosen Plan.

To use the MaPS tool, you are required to be a member of Bankmed and a registered user of the Bankmed website with a username and password. You may log in to Find a Healthcare Professional here.

Find a Healthcare Professional in three easy steps

- 1. Log in to <u>www.bankmed.co.za</u> and look under the *DOCTOR VISITS* tab and then select *Find a Healthcare Professional.*
- 2. Select who or what you require to see:

You can look for the name of the Healthcare Professional or the type of Healthcare Professional, for example, you can look for a General Practitioner (GP). Kindly bear in mind that the Healthcare Professional and facility names may not be known by their names but they may instead be listed by the names registered with the Board of Healthcare Funders

You can also select a category, which will list a view of all the Healthcare Professional types. Select the area or location of the Healthcare Professional for which you are looking. To make your selection easier, simply start typing the suburb name in the suburb field. You will immediately obtain options from which to choose.

As soon as you have completed all the fields and clicked on search, the search will bring up a list of Healthcare Professionals, their contact details and how they are covered.

For more information on how Healthcare Professionals are funded, you may click on the Healthcare Professional's name.

You can also select whether you will be visiting the Healthcare Professional in or out of hospital and find out whether the claim will be paid in full. In addition, you are able to switch to map view where the colour pins will indicate the cover.



Graphic display of the three steps

Step 1

	HOME CLAIMS	DOCTOR VISITS	FIND A DOCUMENT	MANAGE YOUR PLAN	YOUR DETAIL!
Home / Doctor visits / Give your doctor consent / Find a	healthcare professional				
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Download the Bankmed Wellness Network list here.					
To search for available Pharmacy Networks for 2017, <u>click he</u>	re.				
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Eye Care	Oral pathologist							
Group/multi discipline practices	Periodontist							
Hospitals and clinics	Prosthodontist							
Other								
Pharmacies								
MedXpress network pharmacies								

Step 3

HOME CLAIMS DOCTOR VISITS RIND A DOCUMENT MANAGE YOUR PLAN YOUR DET Iome / Doctor visits / Give your doctor consent / Find a neathcare professional Medical and provider search // // // // Download the Barkmed Wellness Network list here. // // // // To search for available Pharmacy Networks for 2017, dick here. // // // // Name or type of provider // // // // // // general // // // // // // // // Doctors Dectors Dectors //			Welcom	ne EtomjdInhbkf	LOG OUT	٩ (
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Understanding the information you obtain from the map view

• The colour of the pin represents how we will cover the specific Healthcare Professional on your chosen Plan.





- Should you click on the pin, the information for the specific Healthcare Professional will be highlighted on the map.
- There may be more than one Healthcare Professional should they form part of a group practice.
- Similarly, should you click on a Healthcare Professional's details on the left, the corresponding pin on the map will be highlighted.
- You can scroll to different areas of the map and zoom in on an area by using your mouse.