

## Bankmed GP to Specialist Referral Form

### Who we are

Bankmed (referred to as 'the Scheme'), registration number 1279, is a non-profit organisation, registered with the Council for Medical Schemes. Discovery Health (Pty) Ltd (referred to as 'the administrator') is a separate company and an authorised financial services provider (registration number 1997/013480/07) which takes care of the administration of your membership for the Scheme.

Only complete this form for planned or elective referrals to a specialist. There is no need to complete this form for referral to an ophthalmologist, a specialist for maternity care, a psychiatrist or to a dental specialist and maxillo-facial and oral surgeon.

Refer to the second page for information about specialist referrals in an emergency/urgent referral or when it is an elective or planned referral.

### How to complete this form

1. Please use one letter per block, complete in black ink and print clearly
2. Please sign section 3
3. Attach all relevant test results to avoid any administrative delays
4. Please e-mail the completed form to specialistauth@bankmed.co.za or fax to 021 527 1912

Is this referral at a patient or parent/guardian's request?

Yes  No

If "Yes", please obtain the patient or parent/guardian's signature

Is this referral a GP requesting clinical advice from a specialist to manage the patient's condition and treatment?

Yes  No

### 1. Patient's details

Title

Name

Surname

Identity number  Date of birth

Membership number  Cellphone

E-mail

How does the member want to receive the feedback from the Clinical Advisory Panel? E-mail  Fax  SMS

Complete contact details for the field you selected above

### Referring GP details

Practice number  Treating Healthcare Professional

Telephone (w)   (when a specialist needs to contact you)

Cellphone   (when a specialist needs to contact you)

How do you want to receive the feedback from the Clinical Advisory Panel? E-mail  Fax  SMS

Complete contact details for the field you selected above

### 2. Specialist referral and advice

Date of GP consultation         Specialist discipline

Specialist practice number\*  Initial date of diagnosis

Reason for referral


ICD-10 codes 1. [ ][ ][ ][ ] . [ ][ ][ ] 2. [ ][ ][ ][ ] . [ ][ ][ ] 3. [ ][ ][ ][ ] . [ ][ ][ ] 4. [ ][ ][ ][ ] . [ ][ ][ ]

Co-morbidities


Detailed clinical history


Previous treatment and investigation\*\*


Current management


Referring Healthcare Professional's signature

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\* For a list of specialists on the Bankmed Specialist Network list, go to [www.bankmed.co.za](http://www.bankmed.co.za)

\*\* NB PLEASE ATTACH THE RELEVANT TEST RESULTS.

### Bankmed GP to Specialist Referral Process: How Does it Work?

<b>Emergency specialist referral</b> (24 hours from GP visit)	→ Refer the member to a casualty unit at a Bankmed network hospital for emergency or urgent treatment. No authorisation is needed. This form does not need to be completed.
<b>For urgent referrals</b> (member needs to see the specialist for a medical condition within 48 hours from seeing the GP)	→ Obtain an urgent specialist authorisation from the Bankmed contact centre by calling 0800 226 5633. Authorisation will be given if the case meets the requirements for an urgent referral.
<b>Planned/elective specialist referral</b> (member needs to see the specialist for a medical condition but not within 48 hours from seeing the GP)	→ GP must complete the GP to Specialist form. Please e-mail the completed form to <a href="mailto:specialistauth@bankmed.co.za">specialistauth@bankmed.co.za</a> or fax to 021 527 1912 for review and attach any test results or motivations. <b>NOTE:</b> Bankmed GPs that make use of HealthID can submit GP to specialist referral requests via the HealthID functionality on the Health Professional Zone. → Bankmed will review the request and approve, decline or advise on the outcome.

All requests for specialist referral will be reviewed by a Clinical Advisor. Confirmation of the Clinical Advisory Panel's decision will be provided within two working days.