



# HIV Basket of Care Medicine List (formulary)

## Who we are

Bankmed (referred to as 'the Scheme'), registration number 1279, is a non-profit organisation, registered with the Council for Medical Schemes. Discovery Health (Pty) Ltd (referred to as 'the administrator') is a separate company and an authorised financial services provider (registration number 1997/013480/07) which takes care of the administration of your membership for the Scheme.

## Disclaimer

The information contained in this document is subject to change.

The HIV/AIDS Programme is governed by the Scheme Rules, administered by Discovery Health (Pty) Ltd. The use of the benefits and programmes associated with the HIV/AIDS Programme is subject to specific conditions and rules. Members are required to ensure that they are familiar with these rules and conditions.

Any instructions or advice on medication and the management of the member's condition is intended as a supplement to, and not a substitute for, the knowledge, expertise, skill and judgement of the member's Healthcare Professional or pharmacist. Bankmed reserves the right to determine how we cover treatment on the programme at any time.

## Contact us

Kindly contact us on 0800 BANKMED (0800 226 5633) or send an e-mail to [hiv@bankmed.co.za](mailto:hiv@bankmed.co.za) should you require any additional information.

This document lists the Basket of Care for medication that is on the medicine list (formulary) of the Bankmed HIV/AIDS Programme for 2023.

NAPPI-9 CODE	NAPPI-6 CODE	Product Name	Dosage form	Max quantity per member per year	Frequency per member per year
701659001	701659	Heberbio hbv sgl dose 1ml adult	VAC	3	3 Fills Per Annum
715460001	715460	Multivitamin forte	TAB	60	1 Fill Per Month (Pro-rated)
838500005	838500	Multivitamin orange	TAB	60	1 Fill Per Month (Pro-rated)
799173002	799173	Multivitamin	TAB	60	1 Fill Per Month (Pro-rated)

Note: Use of the vaccine will be restricted to three for each member per year.

### Complaints process

You may lodge a complaint or query with Bankmed Medical Scheme directly on 0800 BANKMED (0800 226 5633) or address a complaint in writing directly to the Principal Officer. Should your complaint remain unresolved, you may lodge a formal dispute by following Bankmed's internal disputes process.

Members, who wish to approach the Council for Medical Schemes for assistance, may do so in writing to: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion, 0157 or via e-mail at [complaints@medicalschemes.co.za](mailto:complaints@medicalschemes.co.za). Customer Care Centre: 0861 123 267/website [www.medicalschemes.co.za](http://www.medicalschemes.co.za)

